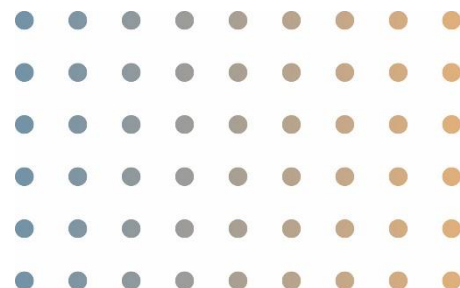


WATER SUPPLY REGULATIONS 2024



EFFECTIVE DATE: 01/01/2024



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Foreword

The Department of Energy (DoE) was established by Law No. (11) of 2018 on 20 February 2018 (the Law). Under that Law, the DoE is the successor to the Regulation and Supervision Bureau (RSB) and the Abu Dhabi Water and Electricity Authority (ADWEA). Accordingly, any references to the Regulation and Supervision Bureau, the Bureau, RSB, the Authority, or ADWEA in any document, template or correspondence shall now be interpreted as referring to the DoE.

The DoE is responsible for setting policy, standards and Regulation for the Energy Sector as defined under Law No. (11) of 2018, which includes all persons, companies and Entities operating in the water sector in Abu Dhabi. In addition to its duties over licensed companies, the DoE has certain responsibilities towards the general public, including the assurance of safe and efficient water supplies to Customers. These Regulations have been produced with this primary aim in mind.

The new Regulations supersede the Water Supply Regulations 2009 and are effective from 1 January 2024. They may be cited as the Water Supply Regulations 2024, referred to hereafter as the Regulations.

The Regulations are intended to ensure that all connection arrangements to Customer's Premises are safe and fit for their intended purpose. They are applicable to connection fittings between a licensed Distribution Company and a Customer's Premises, and also include water supplies provided to Customers by Water Tankers. The supply by Water Tankers is governed by the Tankering Regulations 2020. They have been produced following extensive consultation with a wide range of interested parties.

The Regulations can be downloaded from the DoE's website at www.doe.gov.ae.

Ahmed Mohamed Al Rumaithi

Undersecretary-Department of Energy





Acknowledgements

The DoE gratefully acknowledges the contributions and comments provided by the following organizations:

- (i) Abu Dhabi Department of Municipalities and Transport (DMT)
- (ii) Al Ain Distribution Company (AADC)
- (iii) Abu Dhabi Distribution Company (ADDC).





Changes History Sheet

DOC. CHANGE REQUEST NO. & DATE	PAGE NO.	SUMMARY OF CHANGE	NEW EFFECTIVE DATE





Document Numbering

The Department of Energy hereby makes these Regulations in accordance with both Law No. (11) of 2018 and Law No. (2) of 1998 concerning the Regulation of the Water and Electricity Sector in the Emirate of Abu Dhabi.

Note: Document numbering

These Regulations use the following numbering system:

Parts: are referred by integers.

(e.g. 1,2)

Regulations: are referred by one full stop between numbers.

(e.g. 1.1,1.2)

Clauses: are referred by two full stops between numbers.

(e.g. 2.2.1, 2.3.1)





1. Introduction

1.1 Citation

1.1.1 These Regulations are The Water Supply Regulations 2024 (Third Revision).

1.2 Commencement

1.2.1 These Regulations come into force on 1 January 2024.

1.2.2 These Regulations are issued by the Department of Energy pursuant to both Law No. (11) of 2018 and Law No. (2) of 1998.

1.2.3 These Regulations supersede and replace the following Regulations:

(a) The Water Supply Regulations 2009.

1.2.4 These Regulations may be amended or revoked by the DoE at any time.

1.3 Purpose

1.3.1 These Regulations are intended to ensure that all connection arrangements relating to Water Fittings used for the connection of a water supply to Customers are safe and fit for their intended purpose.

1.3.2 All Water Fittings shall be installed, connected, or disconnected, in a manner consistent with the Guide and Good Industry Practice, and as may also be prescribed by the manufacturer and/or the Distribution Company from time to time, and shall be of an approved quality and standard fit for their intended purpose.

1.4 Scope

1.4.1 Subject to Clause 1.4.2, these Regulations specify the obligations of the Distribution Company, the Customer, and the Responsible Person with respect to any Water Fitting through which Wholesome water is supplied to the Customer by the Distribution Company. This is illustrated diagrammatically in Annex A.



1.4.2 Nothing in these Regulations shall permit:

- (a) rainwater, recycled water, well water, or any other water not supplied by the Distribution Company, or
 - (b) any fluid that is not Wholesome water,
- to be discharged into Water Fittings or into the Distribution System.

1.4.3 A Customer shall not modify or disconnect the installed Water Fittings without first obtaining the Distribution Company's approval.

1.4.4 Except for Clause 3.2.1, these Regulations shall not apply to a Water Fitting that has been lawfully installed and used prior to 30 September 2003.

1.4.5 Temporary supply arrangements may be provided, where possible, on the condition that a suitable Backflow prevention device is installed, as well as appropriate Water Fittings which comply with the requirements of these Regulations are included.

1.4.6 Nothing in these Regulations is intended to conflict with, or affect the operation of, any relevant existing federal and Abu Dhabi Laws or decisions.

1.5 Provision of Information

1.5.1 All Licensees and other relevant Entities are required to furnish the DoE with information relating to matters in these Regulations as the DoE may from time to time direct or request.

1.5.2 Failure to provide the requested information in the time and manner decided by the DoE shall be considered as a failure to comply with these Regulations.

1.6 Responsibility for Implementation

1.6.1 The following are responsible for implementing this document

- (a) Department of Energy
- (b) Distribution Companies (ADDC and AADC)
- (c) Responsible Persons.



1.7 References

1.7.1 References to a standard in these Regulations means the version of the standard referenced in Annex C of the Guide to these Regulations. Where relevant, UAE or Abu Dhabi mandatory standards which may be issued from time to time by the competent authorities shall be applied.

1.7.2 When a referenced standard has been withdrawn or superseded, the requirement to comply with the referenced standard remains. In such cases where the standard was withdrawn prior to publication of this document, the standard is referenced as it still reflects best practice.

1.7.3 This Regulation should be considered alongside the following complementary documents.

- (a) Guide to the Water Supply Regulations (Department of Energy, 2024)
- (b) Law No. (2) of 1998 Concerning the Regulation of the Water and Electricity Sectors in Abu Dhabi;
- (c) Law No. (11) of 2018 Concerning the Establishment of the Department of Energy.
- (d) Abu Dhabi Demand Side Management Regulations 2023 issued by DoE
- (e) Tankering Regulations (Department of Energy, 2020)
- (f) Customer Metering Regulations (Department of Energy, 2018)
- (g) Uniform Plumbing Code (Environment Agency, 2009)
- (h) International Building Codes in the Emirates of Abu Dhabi (Department of Municipal Affairs, 2013)

In the case of a conflict, the requirement stated in this Regulation shall be followed.

1.8 Distribution

1.8.1 Soft copies of the Regulations will be available on the DoE website.



2. Definitions

2.1 Interpretation

- 2.1.1 Words defined in this Part begin with capital letters when used in the Regulations.
- 2.1.2 Words and expressions defined in the Law, other than those defined in these Regulations, shall have the meanings ascribed to them in the Law.
- 2.1.3 Words and expressions to which meanings are assigned by these Regulations shall (unless the terms are redefined therein) have the same respective meanings in any document issued by the DoE under these Regulations.
- 2.1.4 Unless the context otherwise requires, any reference in these Regulations to a numbered Part, Clause or Schedule is a reference to the Part, Clause or Schedule of these Regulations bearing that number.
- 2.1.5 Words using the singular or plural number also include the plural or the singular number respectively.
- 2.1.6 Unless otherwise specified, days shall mean calendar days.

2.2 Definitions

Adequate Network Pressure – means that the water pressure is not less than 1.25 bar (12.75 meters head) at the Customer Meter, or, in the case of High-rise Buildings, the first storage tanks, and has sufficient pressure to deliver water directly to the Roof Tanks of Low-rise Buildings. Pressure at all points along the length of the supply pipe shall be at least 0.5 bar (5.1 meters head) at all times.

ADWEA – the former Abu Dhabi Water and Electricity Authority. This has been superseded by the DoE under Law No. (11) of 2018.

Air Gap – means an unobstructed vertical space between the inlet pipe opening and the flood level of a tank.



Backflow – means flow that is in a direction contrary to the intended normal direction of flow, within or from a Water Fitting.

Customer – means the Person to whom the Distribution Company supplies Wholesome water under a supply agreement.

Customer Meter – means the primary Water Meter installed for the purpose of billing a Customer.

Distribution Company – means a company or body holding a Distribution License from the DoE, pursuant to the Law.

Distribution System – means the system of connected assets up to the Water Connection consisting of water pipes and any fittings owned or operated by a licensee which are used for the distribution of Wholesome water to the Water Connection. This includes any plant or equipment, including metering equipment, owned or operated by the Distribution Company in connection with the distribution of water.

DoE – the Department of Energy in the Emirate of Abu Dhabi, established under the Law.

Entity – an individual, establishment, company, association, society, partnership, corporation, municipality, institution, government organization, agency or group.

Good Industry Practice – means the exercise of that degree of skill, prudence and foresight which would reasonably and ordinarily be expected from a skilled and experienced Person engaged in the same type of undertaking under the same or similar circumstances.

Ground Storage Tank – means a break tank located on the ground within a Premises for the purpose of holding or storing Wholesome water at atmospheric pressure for subsequent use. It is often the receiving tank after the Point of Delivery to the Customer from the Distribution System.





Guide – means the Guide to the Water Supply Regulations 2024 issued by the DoE, and as amended, substituted or supplemented by the DoE from time to time.

High-rise Building – means a building over 7 meters in height, measuring from ground level at the building to top of roof as per design.

Law – means both Law No. (11) of 2018 and Law No. (2) of 1998 (unless the context indicates otherwise).

License – means a license issued by the DOE as per the Law.

Low-rise Building – means a building up to 7 meters in height, measured from the finished ground level of the building to the top of the roof as per design.

Minimum Pressure – means the lowest operating pressure at the Point of Delivery.

Person – means anybody, corporation, partnership, person or other Entity having independent legal personality.

Point of Delivery – means the physical connection point at which the Wholesome water leaves the Service Pipe and enters the Customer Water Fittings, immediately after the Customer Meter.

Premises – means a tract or plot of land and includes the buildings and any appurtenances on the land. A Premises may contain more than one property or dwelling and more than one Customer.

Responsible Person – means the Person who assumes actual responsibility for the installation or the ownership of the Water Fittings. That Person can be a Customer or account holder with the Distribution Company, or be a contractor, a consultant or others as appointed or authorized to liaise with the Distribution Company to fulfil the requirements of the water supply connection.

Roof Tank – means a fixed container, cistern, or break tank located on the roof of a building for the purpose of holding or storing Wholesome water at atmospheric pressure. If there is no Ground Storage Tank within the Premises,





it is the receiving tank after the Point of Delivery to the Customer from the Distribution System.

Service Connection – a Water Connection including pipework and fittings up to the Point of Delivery.

Service Pipe – means the pipe from a Water Connection to the Water Meter.

Suction Pump – means a pump installed to draw water directly from the Distribution Company's water network.

Tankering Regulations – means the Tankering Regulations issued in 2020 by the DoE under the Law (unless the context indicates otherwise), and as amended from time to time.

Water Connection – means a point of access to the existing Distribution System to supply Wholesome water by means of a Service Pipe.

Water Fitting – means pipes, pipe fittings, joints, valves, and Backflow prevention devices downstream of the Point of Delivery required to facilitate the connection arrangement to the Customer and covered under the remit of these Regulations. This includes the Customer's Ground Storage Tank and/or Roof Tank. Without limiting the foregoing, Water Fitting shall also include pumps, meters or any other relevant fittings.

Water Quality Regulations – means the Water Quality Regulations issued by the DoE under the Law (unless the context indicates otherwise) and as amended from time to time.

Water Tanker – means a road vehicle registered by the relevant authority following certification of the Tanker for the purpose of supplying Wholesome water as defined in the Tankering Regulations.

Wholesome water – means water as defined in the Water Quality Regulations.





3. Regulations

Requirements

3.1 Demand management

3.1.1 The Distribution Company shall, in accordance with the Law and these Regulations, and the Abu Dhabi Demand Side Management Regulations 2023 promote the conservation and the efficient use of Wholesome water after it has left the pipelines of its Distribution System and has been supplied to Premises.

3.1.2 Customers shall therefore comply with all policies, Regulations, and guidelines as issued by the Distribution Companies from time to time, the purpose of which is to prevent waste and over-consumption of water.

3.2 Restriction on installation, connection, modification and use of Water Fittings

3.2.1 No Water Fitting shall be installed, connected, modified or used by the Customer, that by reason of being damaged, worn or otherwise faulty, causes or is reasonably likely to cause:

- (a) waste, misuse, undue consumption or contamination of water supplied by the Distribution Company
- (b) the erroneous measurement of water supplied by the Distribution Company.

3.3 Requirements for Water Fittings

3.3.1 The Responsible Person shall ensure that the Water Fitting either:

- (a) conforms to the specifications and the standards identified in the Guide, or
- (b) conforms to a specific specification or a standard approved in writing by the DoE.



- 3.3.2 The Responsible Person shall ensure that every Water Fitting is safe and fit for its intended purpose.
- 3.3.3 The Responsible Person shall ensure that the Water Fitting shall be installed in accordance with:
- (a) a method of installation specified in the Guide,
 - (b) the instructions as prescribed by the manufacturer, or
 - (c) a method of installation approved in writing by the Distribution Company.
- 3.3.4 The Responsible Person shall not incorporate a Suction Pump into any Water Fitting without having obtained the prior written approval of the Distribution Company.
- 3.3.5 The Responsible Person shall install and maintain a float operated valve or such other fitting or device required to control the flow of water into the Customer's Ground Storage Tank and/or Roof Tank in order to prevent the overflow of water therefrom. These fittings or devices shall include an adequate Backflow prevention system, such as an overflow providing an Air Gap.
- 3.4 Application for new connection**
- 3.4.1 A Responsible Person requiring a new permanent or temporary water supply connection, transition or modification to an existing connection shall make an application in a form prescribed by the Distribution Company. Supporting documents are required to be provided by the Responsible Person in accordance with the Distribution Company requirements, in order to ensure that the application is able to be fully and properly considered by the Distribution Company.
- 3.5 Security of supply**
- 3.5.1 The Distribution Company shall ensure a piped water supply to all Customer Premises in the Emirate of Abu Dhabi. However, certain circumstances may permit Customers to be supplied with water by means of Water Tanker on a





temporary basis. The Distribution Company shall ensure that Tanker operations comply with the Tankering Regulations.

3.5.2 The Distribution Company shall ensure that, during normal water supply operations, water is supplied at Adequate Network Pressure. The Distribution Company shall install a pressure reducing valve for Customers connected directly to Distribution Systems where pressures are 6.0 bar (61 meters head) and above, to prevent any possible damage to the Water Fittings.

3.5.3 The Distribution Company shall carry out a full assessment to determine the type and size of water supply connection to a Premises. The Distribution Company shall be satisfied that such connections are of the correct size to meet the Customer's demand, without causing any operational or technical risk to the Distribution System, in relation to pressure or flow. Otherwise, a temporary supply to the Customer may be considered.

3.6 Quality of supply

3.6.1 The Distribution Company shall be responsible for ensuring that the water quality exiting its Distribution System is Wholesome. The Responsible Person is responsible for ensuring that the water quality in the plumbing system remains Wholesome (to the Terminal Fitting or the presence of an Air Gap).

3.6.2 The Responsible Person shall ensure that regular inspections are carried out on their Water Fittings.

3.6.3 The Responsible Person shall ensure that regular inspections are carried out on any Ground Storage Tanks and Roof Tanks, and, when necessary, undertake cleaning of these tanks according to the procedures set out in the Guide, in order to ensure water does not become contaminated within the Customer's Water Fittings.

3.6.4 The Responsible Person shall ensure that all requirements defined in the Uniform Plumbing Code are adhered to, ensuring quality of supply through to point-of-use fittings.





3.7 Environmental conditions

3.7.1 All field installations shall be suitable for the prevailing climatic conditions of the Emirate of Abu Dhabi.

3.8 Leakage

3.8.1 The Responsible Person shall ensure that immediate steps are taken to repair any water leakage that occurs from Water Fittings.

3.8.2 Where multiple Customers are supplied from a common Service Connection, i.e. residential, commercial and industrial Premises or mixed use Premises, the Responsible Person shall ensure that regular inspection for leakage is conducted. This shall include the part of the Water Fittings system between the Point of Delivery to the Premises and the Customer's internal meters/isolating valves, which includes (but is not limited to) the Ground Storage Tank, pumps and Roof Storage Tank.

3.8.3 The Responsible Person shall co-ordinate any repair works for leakage with the Distribution Company where such repair work is expected to have an impact on the Distribution System, particularly where isolation of any part of the Distribution System is required.

3.8.4 Where constant leakage is detected on the Water Fittings, the Distribution Company shall notify the Responsible Person to repair the leak immediately and such consequences as prescribed in the Distribution Company's policies and procedures. If such leakage is not repaired, the Distribution Company shall undertake further action to resolve the leakage. This shall be in accordance with policies and procedures developed by the Distribution Company and approved by the DoE.

3.9 Customer storage tanks

3.9.1 In High-rise Buildings, the provision of Ground Storage Tanks and Roof Tanks shall be considered in accordance with the Guide, and these tanks' storage capacity shall conform to the criteria set out in the Guide.





3.9.2 When Roof Tanks are present, the provision of Ground Storage Tanks to Low-rise Buildings should only be made after taking the following into consideration.

(a) Adequate Network Pressure

Ground Storage Tanks should not be considered in the following cases:

- (i) New Low-rise Buildings, or new connections to existing Low-rise Buildings with Roof Tanks. The Distribution Company shall confirm the Distribution System pressures and supply conditions that apply to the location of the proposed connection. Ground Storage Tanks shall not be considered if Adequate Network Pressure and supply conditions are available (connection arrangements shall be as shown in the Guide). The Responsible Person shall consult and obtain prior approval from the Distribution Company before considering the provision of Ground Storage Tanks.
- (ii) In existing Low-rise Buildings, Ground Storage Tanks may be bypassed upon approval by the Distribution Company on compliance with the Guide (connection arrangements shall be as shown in the Guide). In areas where Adequate Network Pressure exists, the Distribution Company shall notify the Responsible Person if they intend to modify the connection.

(b) Inadequate network pressure

- (i) In circumstances where direct supply to Roof Tanks of Low-rise Buildings cannot be guaranteed due to inadequate network pressure, insufficient flow, or intermittent supply, Ground Storage Tanks shall be mandated by the Distribution Company. A bypass connection arrangement to the Ground Storage Tank complete with isolation valves shall also be included (as shown in the Guide but with no bypass pipe (to avoid stagnation)). A bypass pipe can be installed and utilized once the pressure and the supply conditions become adequate. The size of the Ground Storage





Tank and Roof Tank shall be determined in accordance with the tank storage capacity criteria as set out in the Guide.

- 3.9.3 The benefits provided by the new supply arrangements (meaning a direct supply without Ground Storage Tanks) shall be conveyed to all Customers, and the Distribution Company shall offer reasonable assistance to facilitate a change of connection at the Customer's Premises.
- 3.9.4 Roof Tanks and/or Ground Storage Tanks shall always be provided. The sizing of Roof Tanks shall be in accordance with the Guide's Roof Tank sizing criteria.
- 3.9.5 In single metered Premises a direct dedicated connection from the supply pipe prior to the first storage tank shall be provided by the Distribution Company if there is Adequate Network Pressure to provide Wholesome (cold) water.

General Principals

3.10 Notification

- 3.10.1 Any Person applying for a new connection shall comply with the procedure of connection identified in Annex A of the Guide which includes the provision of all the information and documentation required to establish a connection and follow the Distribution Company's connection procedure.

3.11 Inspections, measurements and tests

- 3.11.1 In order for the Distribution Company to carry out its obligations under these Regulations, it shall (amongst other things) inspect the tank and visible pipes/pumps/fittings next to the tanks.
- 3.11.2 The Distribution Company shall also ensure that inspections, measurements and tests are carried out on Water Fittings located on Premises. For large agglomerations of >25 buildings of the same type and similar design (e.g. apartments), the Distribution Company may inspect only a representative sample of Premises. This sample shall consist of a minimum of 10 Premises, or 5% of the total number (whichever is largest) of a given type of Premises.



3.11.3 For the purposes of Clauses 3.11.1 and 3.11.2, inspections shall be carried out by any Person appointed or authorized by the Distribution Company or the DoE.

3.11.4 In carrying out these inspections, the appointed or authorized Person may remove from the Premises such samples of water, land and Water Fittings considered necessary for the purpose of establishing whether or not a Customer or Responsible Person is compliant with these Regulations.

3.12 Enforcement

3.12.1 Each Distribution Company shall enforce the requirements of these Regulations in relation to the regulated activities for which it holds a License under the Law.

3.12.2 Failure to comply with these Regulations shall be contrary to the Law and subject to punishment by the imposition of a fine. Any such failures shall be addressed in accordance with Law and DoE's Procedures. Action may be taken against any Distribution Company, Customer or Responsible Person.

3.13 Relaxation of requirements

3.13.1 The DoE may authorize a relaxation of the Regulations, subject to such limitations as the Distribution Company or the DoE may determine. Should a Responsible Person wish to request a relaxation, they shall apply in writing to the Distribution Company. The Distribution Company shall give due consideration to such requests. Relaxations can only be authorized by the DoE and shall be submitted by the Distribution Company. The Distribution Company may request relaxations on behalf of a Responsible Person. Following consideration, the DoE shall respond to both the applicant and Distribution Company in writing in an appropriate timeframe as per DoE procedures.

3.13.2 Where a Responsible Person reasonably considers that it would be inappropriate for any particular requirement of these Regulations to be enforced in relation to a Water Fitting, the Responsible Person may request the Distribution Company to consider relaxing such requirements, with the



exception of Regulations 3.2 and Clauses 3.3.2, 3.3.5 and 3.7.1 which shall be met at all times.

3.13.3 If the Responsible Person wishes to relax any requirements of these Regulations, they shall apply to the Distribution Company for permission in writing. The application shall state:

- (a) the Regulation Clause(s) to be relaxed
- (b) the relaxation in detail, including the need for relaxation
- (c) the period over which the relaxation will apply.

3.13.4 The Distribution Company shall seek approval from the DoE as per DoE procedures for the requested relaxation before responding to the applicant.

3.13.5 Similarly, if the Distribution Company wishes to relax any requirements of these Regulations, they shall apply to the DoE for permission in writing as per DoE procedures.

3.14 Approval by the DoE of new specification for Water Fittings

3.14.1 Before approving a specification or standard under Clause 3.3.1(b), the DoE shall consult:

- (a) all Distribution Companies
- (b) such trade associations and government authorities as it considers appropriate
- (c) such organizations appearing to it to be concerned with the interests of water users, as it considers appropriate.

3.14.2 Where the DoE approves a standard or specification under Clause 3.3.1(b) it shall give notice of the approval to all Persons who were consulted under Clause 3.14.1 and shall publish it in such manner as it considers appropriate.





3.15 Compliance

3.15.1 The DoE has responsibility to ensure Distribution Companies comply with these Regulations. The DoE will annually assess the compliance as per the procedures and requirements of the Regulations agreed with the Distribution Companies. The assessment criteria are listed in the compliance matrix administered via the Compliance assessment procedures.

3.16 Charges

3.16.1 The fees charged by the Distribution Company for the installation, repair, connection and disconnection of Water Fittings shall be determined in accordance with those approved by the DoE, in accordance with the Distribution Company's License.

3.16.2 The fees shall be published by the Distribution Company.

3.17 Disputes

3.17.1 Any dispute between the Distribution Company and the Responsible Person in relation to the exercise of the Distribution Company's powers under these Regulations may be referred at any time by the Distribution Company or the Responsible Person to the DoE for resolution.





4. Failure to comply with Regulations

4.1 Reporting failures

4.1.1 Any failure to comply with these Regulations or any act that may be considered as a failure to comply with these Regulations shall be reported to the DoE.

4.2 Enforcement procedures

4.2.1 In case of failure to comply with these Regulations, the DoE may issue a written warning to the non-complying Entity.

4.2.2 The warning notice shall include:

- (a) the name of the Entity
- (b) the Regulation which was been violated
- (c) a tolerance period to comply
- (d) the enforcement procedures to be taken against the Entity in case it does not comply with the Regulations within the tolerance period.

4.2.3 Pursuant to Article 66 of Law No (2), an Entity which fails to comply with these Regulations may be subject to a fine of not less than Two Hundred and Fifty Thousand Dirhams (AED 250,000).

4.2.4 If an Entity fails to comply with these Regulations for a second time the fine may be doubled.

4.2.5 Without prejudice to Clauses 4.2.3 and 4.2.4 and pursuant to Article (10) of Law No. (11), an administrative fine of not more that Ten Million Dirhams (AED 10,000,000) may be imposed by the DoE on anyone who contravenes the provisions of these Regulations and/or any rules, policies, decisions, resolutions, plans, circulars, codes issued thereunder.

4.2.6 Without prejudice the DoE's powers under 4.2.5, pursuant to the Table of Violations and Administrative Penalties issued by the Chairman of the DoE



Decision No. (22) of 2020, the DOE may apply further administrative sanctions against violators.

- 4.2.7 Any grievance, appeal, or request for reconciliation of fines and administrative sanctions issued by the DoE shall be made to the DoE in accordance with the procedures identified in the Rules and Controls of Applying Administrative Violations and Penalties issued by the Chairman of the DoE Decision No. (18) of 2021.





5. Governing Law

5.1 Governing Law

- 5.1.1 These Regulations and the rights and duties of any parties hereunder shall be governed by the laws of the Emirate of Abu Dhabi and the federal laws of the UAE as applied by the courts of the Emirate of Abu Dhabi.





6. Annexes

Annex A: Scope of Regulations

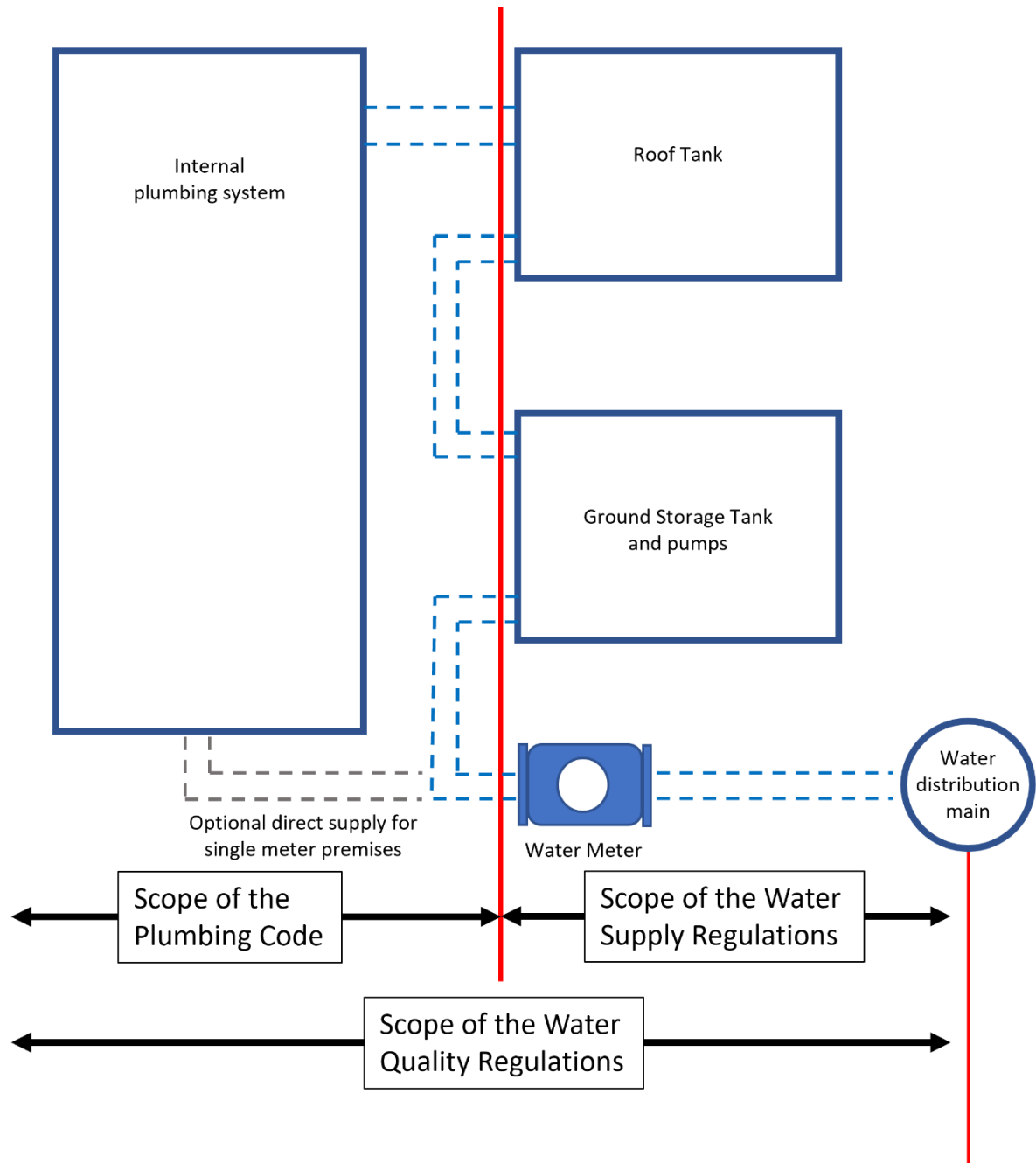


Figure A.1: Diagram to illustrate the extent and scope of Water Supply Regulations - Case (A) When both the Roof Tank and the Ground Storage Tank are present

Notes: This diagram is for illustration purposes only and does not show all fixtures and fittings to be included as part of a Water Connection.
Due to areas overlapping on ownership and Regulations, the above illustration reflects new connections. Existing connections would see the 'Ground Storage Tank and Pumps' along with the 'Roof Tank' moved under the scope of the Plumbing Code.



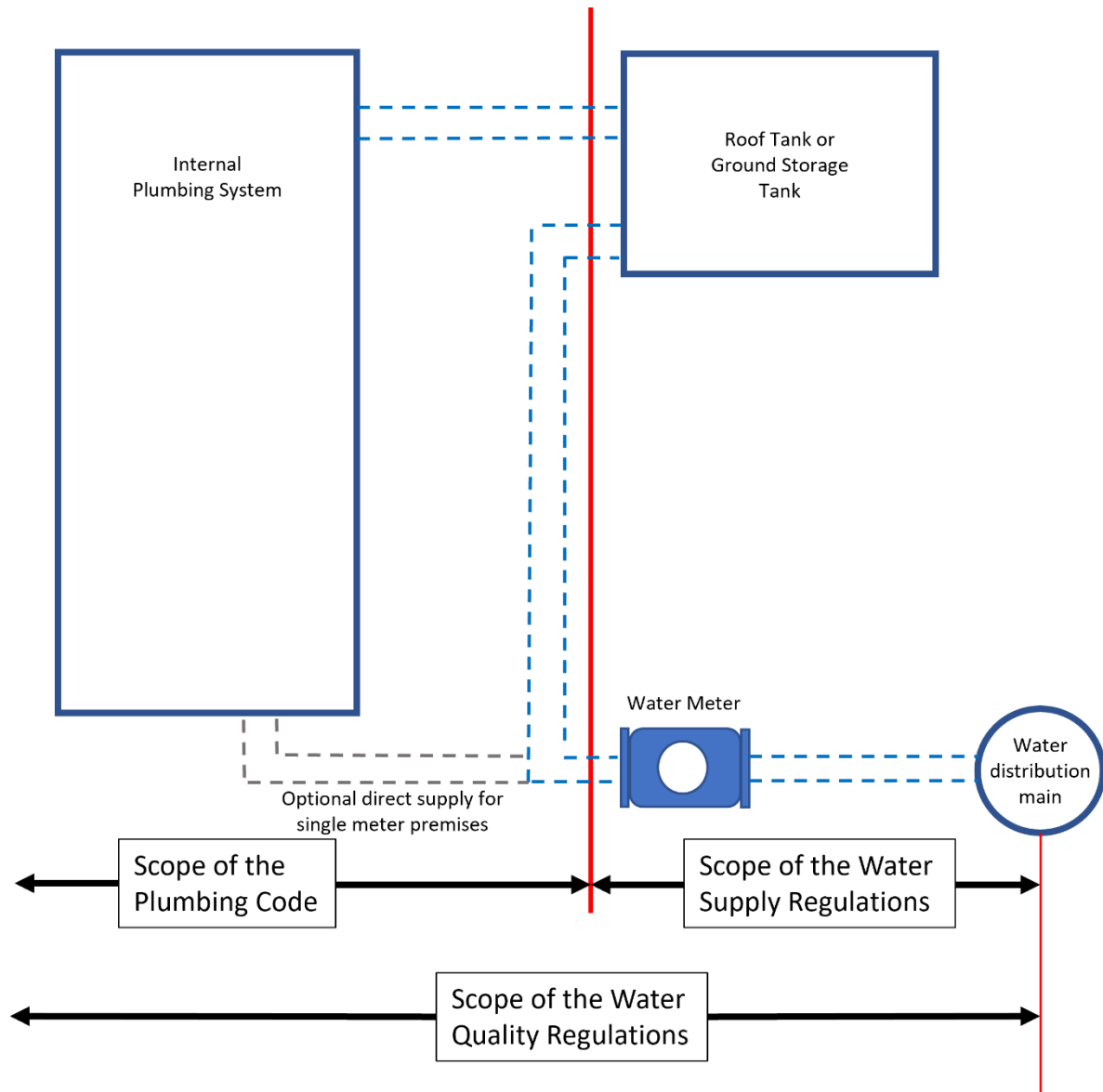


Figure A.2: Diagram to illustrate the extent and scope of Water Supply Regulations - Case (B) When either the Roof Tank or the Ground Storage Tank are present

Notes: This diagram is for illustration purposes only and does not show all fixtures and fittings to be included as part of a Water Connection.
Due to areas overlapping on ownership and Regulations, the above illustration reflects new connections. Existing connections would see the 'Ground Storage Tank and Pumps' along with the 'Roof Tank' moved under the scope of the Plumbing Code.



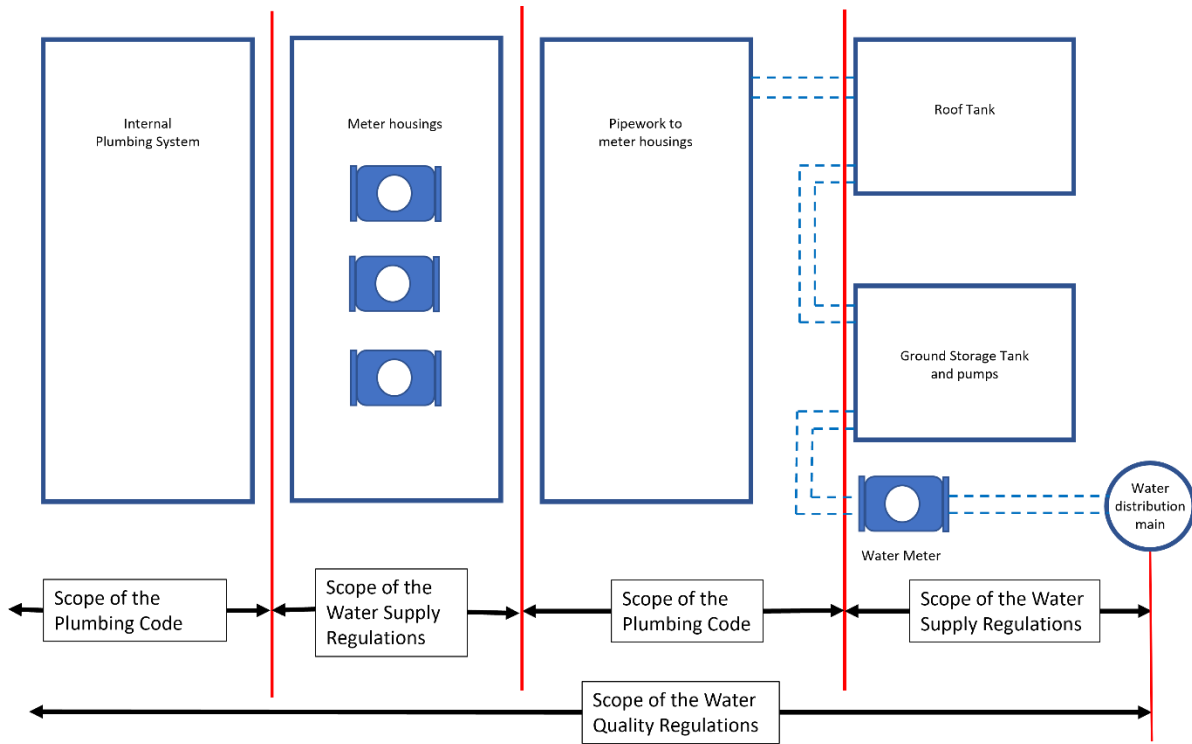


Figure A.3: Diagram to illustrate the extent and scope of Water Supply Regulations Case (C) - Multiple Occupancy Premises

Notes: This diagram is for illustration purposes only and does not show all fixtures and fittings to be included as part of a Water Connection. Due to areas overlapping on ownership and Regulations, the above illustration reflects new connections. Existing connections would see the 'Ground Storage Tank and Pumps' along with the 'Roof Tank' moved under the scope of the Plumbing Code.

